

MT EDEN POOL & GYM

GOLDEN RULES

OPERATING AT RED LEVEL



PLEASE ENSURE YOU FOLLOW THE RULES OUTLINED BELOW WHEN VISITING OUR FACILITIES

ACCESSING THE FACILITY

1. Please ensure you read our updated policies and procedures for the "Red Level" prior to attending swimming lessons.
2. Only 1 parent/caregiver can access the facility for children under 12years old (unless approved by a Manager).
3. For children over 12years old, please ensure that they are dropped off and collected from the front door, one of our friendly and helpful staff members will ensure that your child makes it to their lesson safely.
4. Anyone over 12year old must record their visit by using a QR Code or use the Contact Tracing Ticket System.
5. Anyone over 12years old will need to provide a vaccine certificate upon entry.
6. Anyone over 12years old must wear a mask upon entering the facility (this can only be taken off before entering the pool or just before exercising in the gym).
7. Please ensure that you and your family sanitise your hands upon entry to the facility.
8. There will be a one-way traffic flow, please ensure your follow the signage and marked indicators.
9. Ensure we have up to date contact details for you.

CHANGES TO OUR SERVICES

1. All staff have are fully vaccinated to ensure the best possible safety and protection of others.
2. All staff will either be wearing a face mask or face shield in and out of the pool.
3. There will be a maximum of 4 people per lane.
4. There is to be no more than 100 people onsite at one time.
5. Aquarobics will be limited to 15 per class, this will be on a first in first served basis.
6. We will not be accepting cash payments at this time.
7. Our preferred method for payment is internet banking and Eftpos /PayWave will be available.
8. Food and beverages will not be available for sale.
9. Goggles will be available for purchasing but not to try on. As per our standard policy, Goggles will not be lent out.

SOCIAL DISTANCING

1. Please ensure 1m distancing is effectively maintained in and out of the pool.
2. Please follow the traffic flow indicators on the floor.
3. Please enter through front doors and exit through the far end poolside doors or clubroom door.

FACILITIES

1. Changing room numbers will be limited and we encourage people to shower and change at home when possible.
2. Toilets facilities will still be available, please ensure you wash your hands thoroughly after use.
3. Drinking fountains will not be available for use.
4. We will have doors & windows open as much as possible to help increase ventilation.
5. Baby change tables must be disinfected using the bottles provided before and after use.

SICKNESS POLICY

1. If you or anyone attending the facility is sick, please stay home. This includes regular coughing and sneezing.
2. In event that you are being tested for Covid-19 as a result of being symptomatic or have been identified as a potential contact of a positive case please stay home. If awaiting test results as part of surveillance testing and not symptomatic, please follow NZ Government & Ministry of Health direction.
3. We will be screening all customers upon entering the facility and pool for signs of sickness. If we feel that you are sick or are putting others at risk, you will be asked to leave the facility immediately.
4. Please advise us of any seasonal allergies or medical conditions that you or your participants have.

HEALTH & SAFETY

1. Please ensure that you cough and sneeze into your elbow.
2. Please ensure you wash your hands with soap thoroughly for 20seconds after you use the toilet facilities.
3. All our pools will comply the NZ Pool Water Quality Standards (NZS 5826:2010) to ensure our pools are providing optimal disinfection.
4. We will be increasing the frequency of our cleaning and disinfection regime.
5. Any equipment used onsite must be disinfected before and after use.

FEEDBACK

1. If you have questions or would like to provide us with feedback, we encourage you to do this via email, we aim to get back to you within 48hours.
2. You can also do this through our contact page on the website.

STAFF WELL-BEING

1. We want to protect and provide a safe environment for all our staff. Please be kind and keep our staff's well-being in mind when interacting with them.
2. Any form of abuse will not be tolerated, and you will be asked to leave immediately.

GOLDEN RULES FOR OPERATING AT RED

PLEASE ENSURE YOU FOLLOW THESE RULES WHEN
VISITING OUR FACILITY



**Stay Home
If You Are Sick**



**Scan In Using The
QR Code**



Sanitise Your Hands

12 Years +



**Provide Your
Vaccine Certificate**



Wear Your Mask



**Parents/Caregivers
Must Wait Outside**

12 Years +



**Keep 1meter
Distance**



**No Cash
Payments Accepted**



**Changing Room
Numbers Limited**

Just like you, we are adjusting to the new normal.